

The Wauseon Fire Department

“Exists to provide a safe environment for the community by minimizing the impact of fire, disaster, hazardous conditions, illness, and injury through information, public education, quality service and efficient use of resources.”



2024

Annual Report





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Wauseon Fire Chief, Line Officers, and Administrative Staff



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Message from the Fire Chief Phil Kessler

It is my pleasure to present the 2024 Wauseon Fire Department Annual Report. The information contained in this report reflects on the outstanding work that the men and women of our department do for our community 24 hours a day, 7 days a week. As members, we are proud of the services we provide and we want to share with you how well we were able to support our service area while achieving our accomplishments. This year's focus continued to support our grant seeking efforts, implementing of progressive recruitment efforts, while focusing on our retention efforts as our personnel are key when it comes to delivering the services that we provide to the citizens of the City of Wauseon, Clinton Township, and Dover Township as we perform our mission. As Chief, I am proud of and humbled by the accomplishments of our members, and I applaud their outstanding performance and successes from this past year.



Wauseon constantly strives to maintain its high levels of service and to ensure the best quality of life for all its citizens. The Wauseon Fire Department is a vital component in the City's efforts to provide a safe community for its residents, visitors, and businesses. Our members accept and embrace their roles, as we continue to prepare for not only the day-to-day challenges, but challenges that have yet to be seen on the horizon, as they will be faced in the future.

As the Wauseon Fire Department maintains its mission, we continue to move forward with focusing on the internal growth of our personnel and organization. This past year, we directed our focus on reinvesting in our department and community. 2024 provided us an opportunity to collaborate with outside agencies to access new was outreach to the community that we did not have access to previously. We continued to work with grant writers to obtain funding that will allow us to acquire much needed Self-Contained Breathing Apparatus and its associated equipment. We received grant funding that allowed us to purchase and install the remaining portion of an exhaust removal system in the smaller portion of the apparatus bay in station #1. Successful grant writing is still a priority for our administration, as it allows us to minimize the impact of operating a fire department on our taxpayers. Protecting the individuals within our department and those who call for our service is our key mission.

Our staff has embraced our greatest challenge, which continues to be that of hiring personnel and retaining them, as we work to ensure that we are able to maintain appropriate safe staffing levels. We continually face economic competition to keep trained employees on staff. To combat this, we have focused on many different avenues that include mission select volunteers and providing full-ride training to young people. Wauseon is not alone in this, and we will continue to work with our State and National partners to improve this situation.

It is my distinct honor and privilege to lead a progressive, customer-driven, Fire/ EMS department that continually works to meet the fire and rescue needs of our community. I encourage you to contact us if you have any questions or if you have suggestions to improve the services, we provide to you and the community. I also invite you to visit the Wauseon Fire Department website (www.wauseonfire.com) to learn more about our department and how we continue to contribute to this vibrant, progressive, responsible, and safe community for all who call Wauseon home.

Respectfully submitted,

Chief Phillip Kessler



Vision

As a firefighter and member of the Wauseon Fire Department, my fundamental duty is to serve the community; to safeguard and preserve life and property against the elements of fire and disaster; and maintain a proficiency in the art and science of fire engineering.

Mission

The Wauseon Fire Department will embrace the opportunity of every new day to learn, train, and prepare for the privilege of serving mankind: honoring our commitment to always be ready when the people really need us.



Core Values

INTEGRITY – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES INTEGRITY BY:

- Being loyal to the department’s vision and mission
- Conducting ourselves with a high level of morality
- Always conducting ourselves with the utmost honesty
- Showing self-respect and respect for others
- Taking responsibility for our actions

PROFESSIONALISM – THE WAUSEON FIRE DEPARTMENT IS PROFESSIONAL IN ALL ITS ACTIONS RELATED TO:

- Appearance and behavior
- Respectful attitude
- Concern and compassion for people
- Training, preparedness, readiness, and response

COMPASSION – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES COMPASSION TO ITS MEMBERS AND THE COMMUNITY IT SERVES BY:

- Reconciling difference with an open mind
- Showing kindness and concern to our employees and citizens
- Being sympathetic and displaying empathy for others
- Considering all facts surrounding issues

UNITY – THE WAUSEON FIRE DEPARTMENT RECOGNIZES THAT EVERY EMPLOYEE IS A VALUED MEMBER AND PARTNER IN THE FIRE DEPARTMENT FAMILY BY:

- Supporting a team-oriented approach to issues
- Valuing input from all members of the department
- Communicating openly and honestly, at all levels, without fear of reprisals
- Creating a consistent, trusting, pro-active work environment that promotes feelings of security in all members of the department

HONOR – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES HONOR BY:

- Being respectful of others at all times
- Ensuring actions are done with the goal of the department having the highest level of reputation
- Conducting ourselves so that we are admired by the community
- Acting with honesty, integrity, and fairness at all times



Organizational Chart



PHILLIP KESSLER BSN, RN, NRP
FIRE CHIEF



HANNAH KREITZER
EXECUTIVE ASSISTANT TO THE FIRE CHIEF



JEREMY SHIRKEY
ASSISTANT FIRE CHIEF



JASON FISHER
CAPTAIN



BRADY SCAFFNER
CAPTAIN



Organizational Chart

LIEUTENANTS

A-Shift

Joel DeLong

Firefighter/Paramedic

B-Shift

Sean Rossman

Firefighter/Paramedic

C-Shift

Jed Bowers

Firefighter/Paramedic

FULL-TIME LINE PERSONNEL

Nick Rice

Firefighter/EMT

Brian Groves

Firefighter/Paramedic

Tim Newsom

Firefighter/EMT

Mike Ruby

Firefighter/A-EMT

Kaiti Przepiora

Firefighter/EMT

Jarrid Wyse

Firefighter/Paramedic

Hanna Huner

Paramedic

Alex Lampkin

Firefighter/Paramedic

Dani Peebles

EMT

Brian Baden

Firefighter/EMT

Rob Albright

EMT

Brian Groves

Firefighter/Paramedic

Tony Druhot

Firefighter/Paramedic



Organizational Chart

PART-TIME LINE PERSONNEL

Ben Kohler
Firefighter/Paramedic

Shelby Clawson
Firefighter/EMT

Robert Mulherin
In Training

Jordan Rodriguez
Firefighter

Corey Grindle
EMT

Cole Dietsch
In Training

Austin Griffith
In Training

Mike Baer
Firefighter/EMT

Lukas Campbell
Firefighter

Katie Rose
Firefighter/EMT

Jillian Bozarth
Firefighter/EMT

Eli Partee
Firefighter/EMT

Curt Bowerman
Firefighter/Paramedic

Ashley Fisher
In Training

Kasyn Schaffner
Firefighter/EMT

Katlyn Cleland
Firefighter/EMT

Rick Sluder
Firefighter/EMT

Jennifer Baer
Firefighter/Paramedic

Jason Shepard
In Training

Brandon Donahue
Firefighter/Paramedic

Brandy Secory
In Training



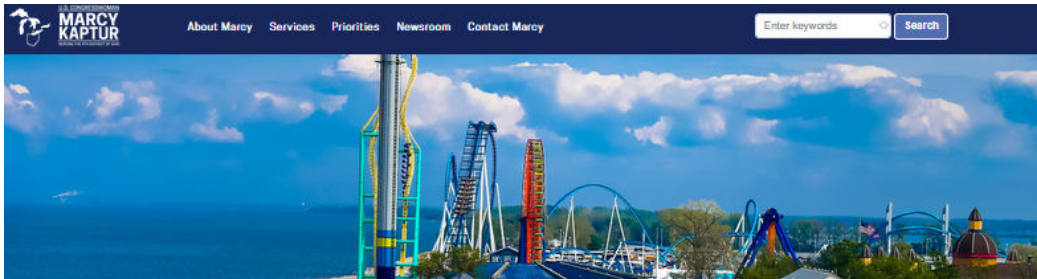
2024 – A Year of Reinvestment

<u>2024 WFD Grants</u>	<u>Amount Received</u>	<u>Items Acquired by Funding</u>
FEMA AFG Grant	\$53,522.85	MagneGrip Exhaust Removal System (EMS Bay)
MARCS Grant	\$50,000.00	Truck/Portable Radios
Fire Department Equipment Grant	\$13,900.00	Portable Fire Extinguisher Trainer
EMS Priority One & Supplemental Grant	\$4,000.00	EMS Supplies
Ambulance Transportation Grant	\$17,661.00	Covid Bonus
<u>Total =</u>	<u>\$139,083.85</u>	



2024 – A Year of Reinvestment

<https://kaptur.house.gov/media-center/press-releases/kaptur-announces-over-3-million-new-federal-funding-nw-ohio-fire>



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Kaptur Announces Over \$3 Million in New Federal Funding for NW Ohio Fire Departments

October 9, 2024 [Press Release](#)

Toledo, Ohio – Today, during National Fire Prevention Week, Congresswoman Marcy Kaptur (OH-09), a senior Member of the House Appropriations Committee and of the House Fire Caucus announced \$3,052,523 in critical federal funding she helped to secure. The Department of Homeland Security (DHS) and Federal Emergency Management Agency (FEMA) Assistance to Firefighter Grant (AFG) and Staffing for Adequate Fire and Emergency Response (SAFER) programs will award 9 Fire Departments across Northwest Ohio new funding to ensure that first responders have the resources and manpower they need to protect local communities. These awards will provide essential funding for equipment, protective gear, vehicle acquisition, hiring, and training, enabling fire departments to respond more effectively to emergencies and keep both the public and our emergency personnel safe.

The 9 Fire Departments in Northwest receiving AFG and SAFER funding are:

- **Village of Sherwood Volunteer Fire Department – \$75,428**
 - The AFG funds will help the Village of Sherwood Volunteer Fire Department in Defiance County to afford operations and safety improvements, including the purchase of 8 new Self Contained Breathing Apparatuses (SCBA's) and replace outdated ones.
- **City of Wauseon Fire Department – \$53,522**
 - The AFG funds will allow the City of Wauseon in Fulton County to purchase a Three Drop Source Capture Exhaust System that will help ensure all Fire Apparatus can utilize the system when parked in the bay. This will minimize their staff's exposure to cancer causing exhaust contaminants. The City of Wauseon share of the cost is \$2,676.14.
- **Village of Whitehouse Fire Department – \$234,214**
 - The AFG funds will be used by the Village of Whitehouse in Lucas County to upgrade operations and safety with new Self Contained Breathing Apparatuses (SCBA's).
- **City of Vermilion Volunteer Fire Department – \$302,182**
 - The AFG funds will be used by the City of Vermilion in Erie County to upgrade operations and safety by replacing outdated air packs for firefighters to better and more safely protect residents.
- **Village of Kelleys Island Volunteer Fire Department – \$75,361**
 - The AFG funds will be used by the Village of Kelleys Island in Erie County for operations and equipment, and will replace aged firehose, handline nozzles, and an additional ground monitor. This equipment will not only be an upgrade, but it will be major upgrades that meet current standards replacing outdated hoses that are 20-30 years old, many of which were donated by other fire departments.
- **City of Huron Fire Department – \$135,523**
 - The AFG funds will be used by the City of Huron in Erie County to replace bunker gear for the entire department. This will ensure the department is compliant with safety and equipment upgrades.
- **Monclova Township Fire Department – \$1,013,045**
 - The SAFER funds will be used by Monclova Township in Lucas County for the hiring of additional full-time firefighters for their department, including wages and benefits.
- **Village of Oak Harbor, Portage Fire District – \$163,428**
 - The AFG funds will be used by the Village of Oak Harbor in Ottawa County for operations and safety improvements and upgrades, including the replacement of soon to be outdated Self Contained Breathing Apparatuses (SCBA's).
- **City of Northwood Fire Department – \$335,815**
 - The SAFER funds will be used by the City of Northwood in Wood County for the hiring of 3 additional full-time firefighters for their department, including wages and benefits.

"Our firefighters and first responders are the ones on the frontlines, running toward danger when others are running in the other direction. They deserve nothing less than the best tools and training to stay safe while protecting our communities," said **Congresswoman Kaptur (OH-09)**. "This funding will give them exactly that — critical gear, better pay, new vehicles, and equipment upgrades to better protect them as they respond to emergencies and safeguard lives across Northwest Ohio."

"With the purchase of the SCBA's this promotes safety for the public and especially for our firefighters by getting equipment we could not afford to replace. SCBA's are one of the most essential tools of personal protection for the fire rescue personnel, and will allow them to operate more efficiently," said **Village of Sherwood Fire Chief Darrel Rock**.

"This additional Three Drop Source Capture System ensures that all Wauseon Fire Apparatus can utilize the system when parked in the apparatus bay, therefore, minimizing the exposure our staff have to cancer causing exhaust contaminants. It is important that when our staff come to work, they are provided with a work environment that minimizes any negative exposure that could harm them or be taken home to their families," said **Wauseon Fire Chief Phil Kessler**. "The Assistance to Firefighter Grant Program is extremely important to fire departments across the nation. These funds allow us to invest in our staff, the infrastructure and most importantly the community. Most departments would not be able to procure many of these much-needed items."

"The Assistance to Firefighters Grant significantly benefits The Village of Whitehouse by providing funds to upgrade Self-Contained Breathing Apparatuses. This upgrade will impact Whitehouse and surrounding areas by improving Firefighter Safety, embracing new technology, and ensuring operational readiness including mutual aid responses," said **Whitehouse Fire Chief Jason Francis**. "As funding is challenging for some communities, this award allows us to replace our outdated equipment that would have been challenging based on our current financial situation."

"Congresswoman Kaptur's FEMA Assistance to Firefighters Grant of \$302,182 for the City of Vermilion Volunteer Fire Department was a true game changer for our community," said **Vermilion Mayor Jim Forthofer**. "It allows us to replace the outdated air packs to protect our firefighters as they protect our residents. It also releases funds back to the general community for other worthy purposes. Congresswoman Kaptur is a real friend of Vermilion, especially its first responders"

"Absolutely, we were very fortunate to receive the funding and it is a financial game-changer for the City," said **Vermilion Fire Chief William H. Brown**.

"First of all, I must express our appreciation of this award from not only from our fire department but also our community as a whole. Our community presents itself with unique fire suppression challenges," said **Kelleys Island Assistant Fire Chief Charles Ehrbar**. "We are on Kelleys Island on Lake Erie with a little over 120 year-round residences but our summertime population can near 5,000. We have a roster of only 17 volunteer firefighters. The area of the island is approximately 2 miles by 4 miles. We are now experiencing an influx of new builds of larger and taller residential and commercial structures. Being on an island that is accessed only by ferry and aircraft, in the event of a fire incident, our mutual aid is at best one and a half hours for response, if they can respond at all. That being said, we are on our own and must make the best of any situation. This new and updated equipment gives us an advantage of technology and dependability that we certainly did not have prior to this award."

"This grant has allowed us to continue serving the citizens and businesses of our service area along with assisting other surrounding fire departments," said **Portage Fire Chief Antonio Hand**.

These new funding announcements follow a \$671,428 award for [Ney-Washington Township](#) in August 2024, a \$952,380 award to the [City of Defiance](#) in July 2023, and a \$110,014.28 award to the [City of Wauseon](#) in June 2023 all secured through FEMA's AFG program.

The Assistance to Firefighters Grant program, established in 2001, provides funding to meet the needs of fire departments and non-affiliated emergency medical service organizations. AFG awards are designed to help these agencies obtain the necessary resources to protect the public and emergency personnel from fire-related hazards. In fiscal year 2023 alone, FEMA distributed 1,616 AFG awards, totaling \$289.2 Million.

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MARCY KAPTUR
9TH DISTRICT, OHIO

COMMITTEE ON APPROPRIATIONS

RANKING MEMBER
Subcommittee on Energy and Water
Development and Related Agencies

Subcommittee on Defense

Subcommittee on Agriculture,
Rural Development, Food and Drug
Administration

December 11, 2024

Pamela Williams
Assistant Administrator for Grant Programs
Federal Emergency Management Agency
400 C Street S.W., 3N
Washington, DC 20472

Dear Assistant Administrator Williams,

I am pleased to offer my strong support for the proposal by the City of Wauseon Fire Department for the Federal Emergency Management Agency's (FEMA) FY24 Assistance to Firefighters Grants (AFG) Program. This proposal would provide vital upgrades to twenty-five first responders serving sixty-nine square miles within Fulton County, Ohio and the residents they serve.

Since 1862, the Wauseon Fire Department has answered citizens' emergencies from the county seat winding west along major highways and railways to the Village of Pettisville. Wauseon Fire Department seeks to replace an outdated Scott NXG7 4500 Self-Contained Breathing Apparatus that would limit firefighters' exposure to toxic chemicals and restore two Scott Rapid Intervention Team Breathing Air Packs to improve oxygen intake during public safety emergencies.

The Wauseon Fire Department continues to provide exceptional service through daily courage and sacrifice. I urge this proposal's favorable review in accordance with your agency's rules and regulations.

Sincerely,

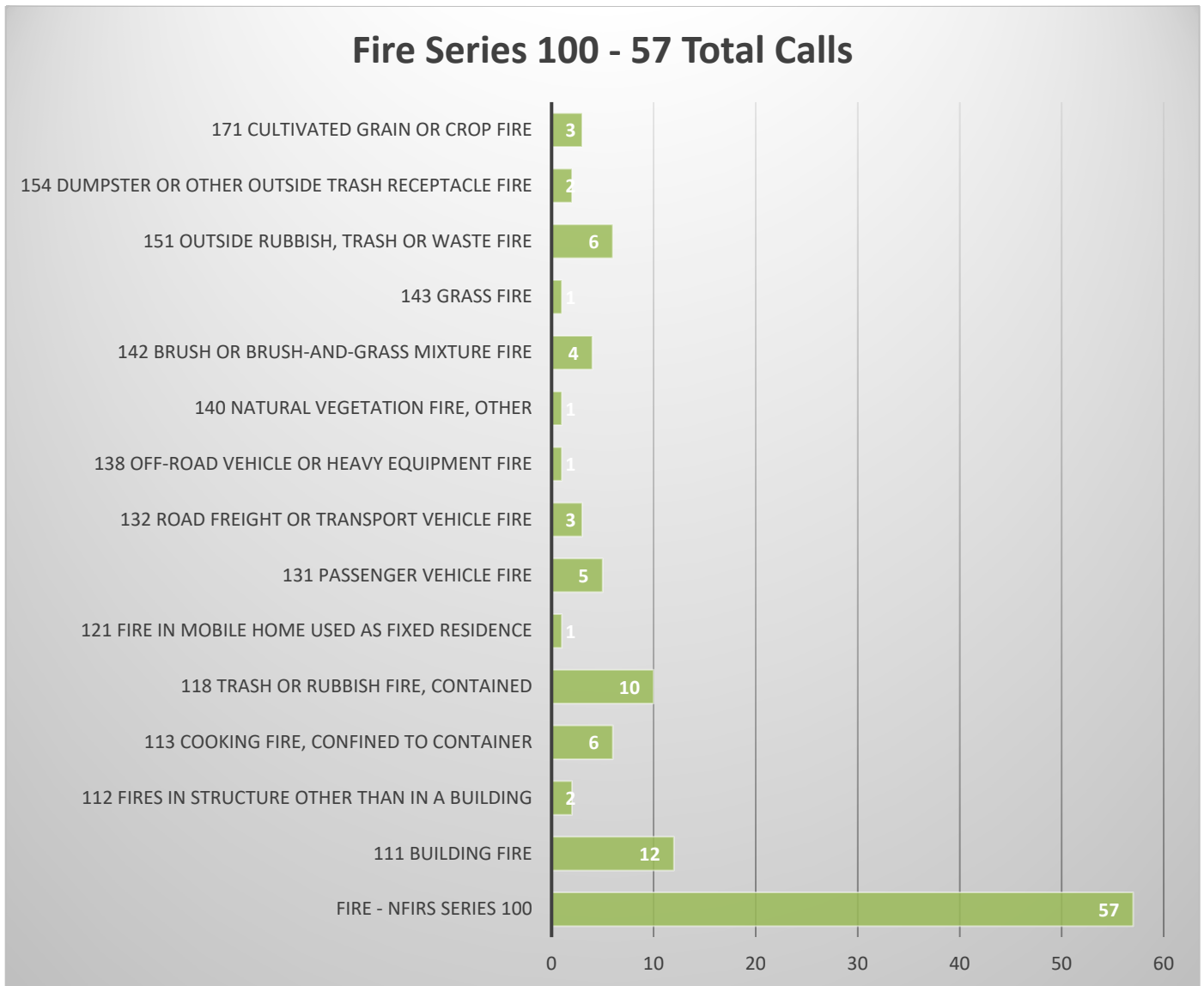
MARCY KAPTUR
U.S. Representative





2024 – 1,595 Total Incidents

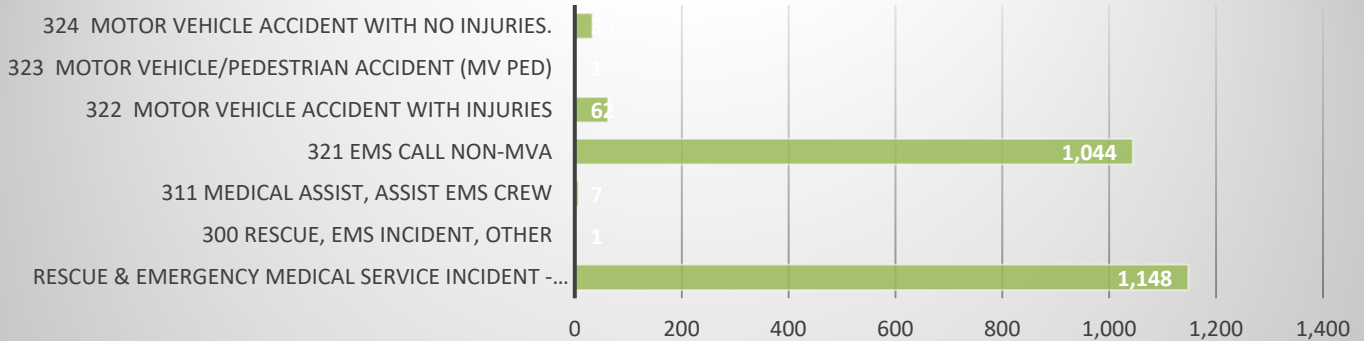
Incident Breakdown





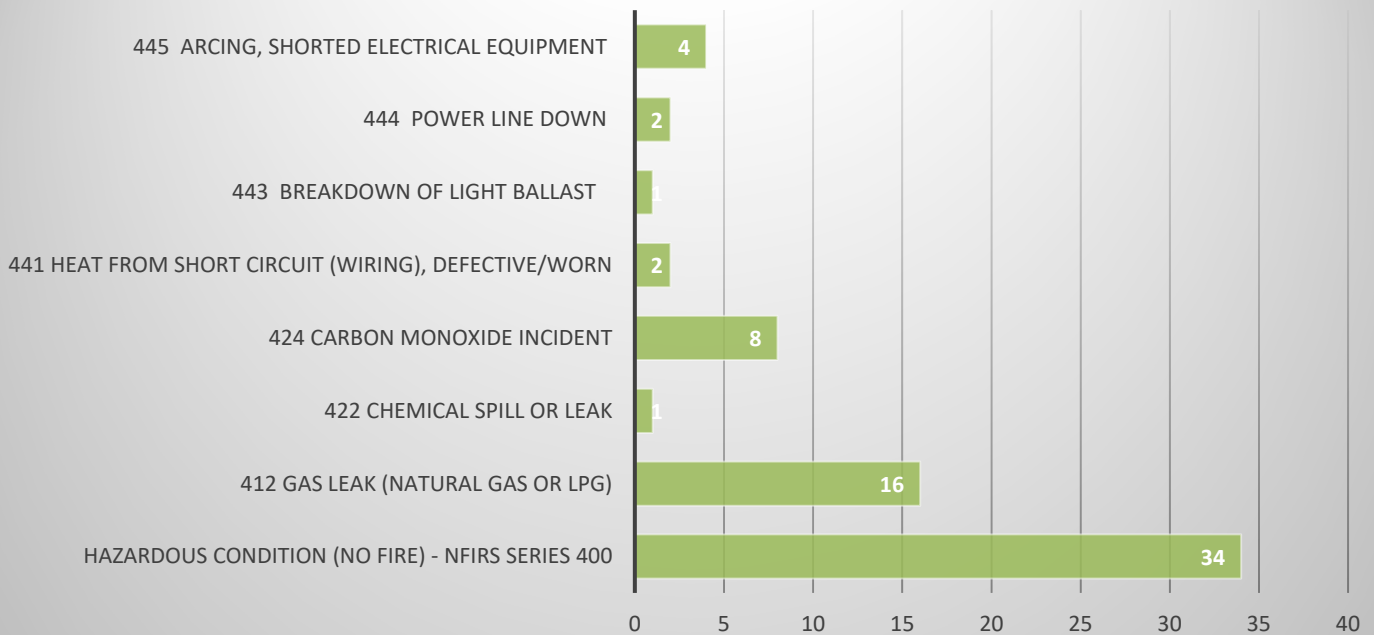
2024 – Incident Breakdown

Rescue Medical Series 300 - 1,148 Total Calls



	Rescue & Emergency Medical Service Incident - NFIRS Series 300	300 Rescue, EMS incident, other	311 Medical assist, assist EMS crew	321 EMS Call Non-MVA	322 Motor vehicle accident with injuries	323 Motor vehicle/pedestrian accident (MV Ped)	324 Motor vehicle accident with no injuries.
Series3	1,148	1	7	1,044	62	1	33

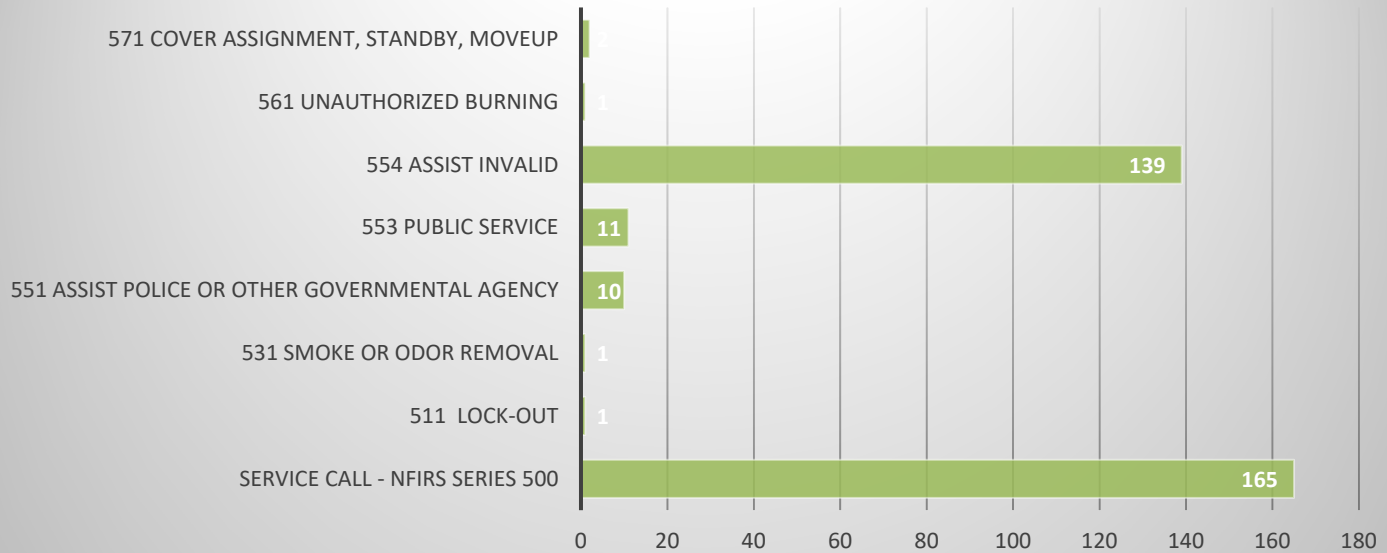
Hazardous Conditions Series 400 - 34 Total Calls



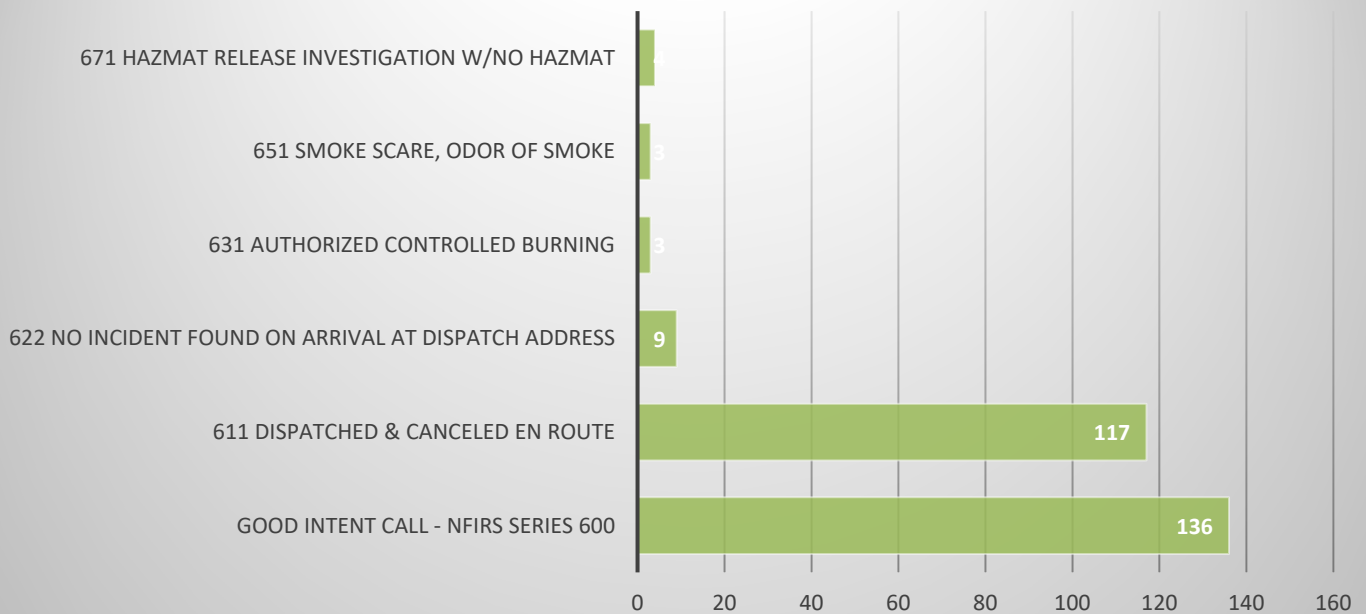


2024 – Incident Breakdown

Service Call Series 500 - 165 Total Calls



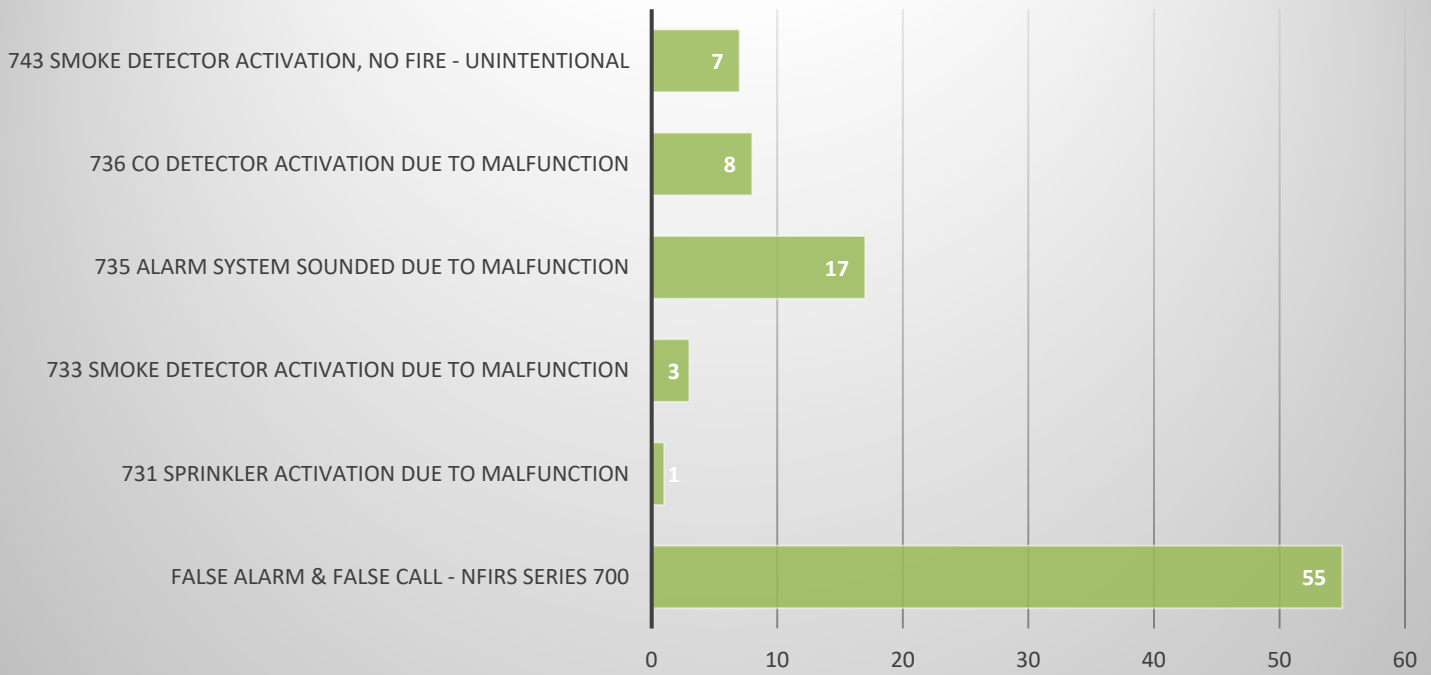
Good Intent Calls Series 600 - 136 Total Calls





2024 – Incident Breakdown

False Alarm Series 700 - 55 Total Calls





2024 – Highlights

- Created a Recruitment and Retention focus within the administration with an emphasis on creating relationships with various local, state, and federal agencies.
- Installation of the MagneGrip Exhaust Removal System on the EMS side of Fire Station 1, which included exhaust removal system adapters for: Medics 8-1, 8-2, 8-3, 8-5, & Brush 809.
- Continued collaboration with the Fulton County Sheriff's Office and the Wauseon Police Department on the continued implementation of a fire/EMS friendly CAD System. While not completely implemented, the ease of use and quantity of data being retrieved from the system is shown to be a significant improvement.
- Continued funding of the Cordico Mental Health App, this app is available to all first responders, their spouses, and fire department retirees.
- Overall grant dollars awarded to the Wauseon Fire Department totaled \$328,285.71.



***Engaging Community Leaders to
Build the Future of Emergency Services***



www.wauseonfire.com



2024 – EMS Billing – A Medicount Overview





2024 – EMS Billing – A Medicoount Overview

CITY OF WAUSEON - 241

1/1/2023 to 12/31/2023 & 1/1/2024 to 12/31/2024

1/1/2023 to 12/31/2023

Total Charges	\$633,998.00
Total Payments	\$334,248.05
Total Adjustments	\$348,265.28
Total Write-offs	\$26,264.44
Total Refunds	\$687.42

Collection Rate	107.5%
Revenue Per Transport	\$414.36

1/1/2024 to 12/31/2024

Total Charges	\$533,769.80
Total Payments	\$245,611.17
Total Adjustments	\$227,242.23
Total Write-offs	\$32,322.39
Total Refunds	\$412.42

Collection Rate	88.5%
Revenue Per Transport	\$350.28

Charge Detail

ALS	\$372,000.00	496	61.6%
ALS 2	\$17,850.00	21	2.6%
ALS NE	\$21,750.00	30	3.7%
BLS	\$104,500.00	190	23.6%
BLS NE	\$40,800.00	68	8.4%
Mileage	\$77,098.00	6.8	
Non Transport	\$0.00	0	0.0%
Total	\$633,998.00	805	

Charge Detail

ALS	\$360,000.00	480	68.6%
ALS 2	\$9,350.00	11	1.6%
ALS NE	\$9,425.00	13	1.9%
BLS	\$89,650.00	163	23.3%
BLS NE	\$19,800.00	33	4.7%
Mileage	\$45,544.80	4.6	
Non Transport	\$0.00	0	0.0%
Total	\$533,769.80	700	

Payment Detail

Auto Insurance	\$2,289.53	0.7%
Commercial Insurance	\$135,164.46	40.4%
Facility	\$1,552.00	0.5%
Medicaid	\$2,646.28	0.8%
Medicaid HMO	\$22,565.82	6.8%
Medicare	\$103,564.80	31.0%
Medicare HMO	\$55,226.37	16.5%
Patient Pays	\$3,003.26	0.9%
Veteran Affairs	\$4,700.28	1.4%
Workers' Comp Insurance	\$3,535.25	1.1%
Total	\$334,248.05	

Payment Detail

Auto Insurance	\$2,086.02	0.8%
Commercial Insurance	\$81,386.68	33.1%
Facility	\$0.00	0.0%
Medicaid	\$2,260.21	0.9%
Medicaid HMO	\$19,271.04	7.8%
Medicare	\$71,754.18	29.2%
Medicare HMO	\$58,268.82	23.7%
Patient Pays	\$4,573.54	1.9%
Veteran Affairs	\$5,418.68	2.2%
Workers' Comp Insurance	\$592.00	0.2%
Total	\$245,611.17	



2024 – EMS Billing – A Medicount Overview

Adjustment Detail			Adjustment Detail		
Auto Insurance	\$348.00	0.1%	Auto Insurance	\$106.83	0.0%
Commercial Insurance	\$69,163.35	19.9%	Commercial Insurance	\$38,866.67	17.1%
Facility	\$0.00	0.0%	Facility	\$0.00	0.0%
Medicaid	\$14,292.66	4.1%	Medicaid	\$8,714.47	3.8%
Medicaid HMO	\$74,141.03	21.3%	Medicaid HMO	\$34,519.47	15.2%
Medicare	\$73,441.53	21.1%	Medicare	\$47,018.74	20.7%
Medicare HMO	\$41,649.55	12.0%	Medicare HMO	\$35,102.54	15.4%
Patient Pays	\$74,940.41	21.5%	Patient Pays	\$62,918.15	27.7%
Veteran Affairs	\$0.00	0.0%	Veteran Affairs	(\$4.64)	0.0%
Workers' Comp Insurance	\$288.75	0.1%	Workers' Comp Insurance	\$0.00	0.0%
Total	\$348,265.28		Total	\$227,242.23	

DEFINITIONS:

1. Date of Entry:	The date Medicount entered the data into the billing system i.e., Runs, payments, write-offs etc.
2. Date of Service:	The actual date of the transport.
3. Total Charges:	The total dollar amount of all claims billed to all insurance providers.
4. Total Revenue:	The total dollar amount received by you and Medicount from all insurance providers.
5. Total Refunds:	The total dollar amount refunded by Medicount to Insurance providers and patients.
6. Adjustments:	<ul style="list-style-type: none"> Part of a patient's bill that a provider must write-off (not charge for) because of billing agreements with the insurance provider. The difference between the actual charge and the allowable charge: which a network provider cannot charge to a patient who is in network this insurance provider. If the patient has an agreement with the insurance company, part of the agreement includes an agreed upon fee schedule. When the insurance provider sends a payment, it includes the amount they are approving for the service per fee schedule. The payment the insurance provider makes includes any deductible amounts and co-pays that the patient is responsible for and any contractual adjustment (the amount between the insurance company's approved amount and the actual patient's charge). This is the amount the patient's insurance provider has agreed to write-off in exchange for access to the insurance company's negotiated rates with hospitals and other providers. Residents write offs are included in the adjustments.
7. Write-Off	Amount Including but not limited to uncollectible amounts (over 365 days), bad debt (sent to collection agency) and non-billable (no treat no-transport) etc.
8. Collection Rate:	$(\text{Total Payments} - \text{Total Refunds} + \text{Adjustments}) / \text{Charges} = \text{Collection Rate}$
9. Revenue PerTransport:	$(\text{Total Revenue} - \text{Total Refunds}) / \text{Total Transports} = \text{Revenue Per Transport}$



2024 – EMS Billing – A Medicount Overview



10361 Spartan Drive
Cincinnati, Ohio 45215

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Toll Free: 1-800-962-1484

CITY OF WAUSEON - 241

**EMS BILLING REVIEW FOR THE PERIOD OF:
1/1/2023 to 12/31/2023 & 1/1/2024 to 12/31/2024**

2024 TRANSPORTS

Title	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Total
ALS	77	66	37	47	4	43	14	45	20	47	14	66	480
ALS2	3	5	2	0	0	0	0	0	0	0	0	1	11
ALSNE	2	1	4	1	0	1	0	0	0	3	0	1	13
BLS	26	19	15	21	0	23	3	15	6	11	5	19	163
BLSNE	3	5	3	5	0	1	0	3	2	6	0	5	33
Transport	111	96	61	74	4	68	17	63	28	67	19	92	700
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	111	96	61	74	4	68	17	63	28	67	19	92	700

2023 TRANSPORTS

Title	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
ALS	47	33	70	15	57	53	42	30	24	56	27	42	496
ALS2	1	0	2	1	3	3	1	2	3	3	1	1	21
ALSNE	4	1	3	4	2	2	1	5	2	5	1	0	30
BLS	22	12	29	9	18	19	14	17	7	18	13	12	190
BLSNE	6	5	10	3	11	7	2	8	3	8	1	4	68
Transport	80	51	114	32	91	84	60	62	39	90	43	59	805
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	80	51	114	32	91	84	60	62	39	90	43	59	805

2024 CHARGES & REVENUE

Title	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Total
Charges	\$83,743	\$76,044	\$46,855	\$56,132	\$3,221	\$50,310	\$13,099	\$46,454	\$20,994	\$53,596	\$14,037	\$69,285	\$533,770
Revenues	\$23,835	\$36,496	\$19,589	\$33,189	\$24,416	\$10,707	\$22,218	\$17,922	\$14,051	\$19,809	\$12,891	\$10,487	\$246,611
Adjustments	\$18,667	\$29,223	\$23,872	\$32,667	\$23,827	\$12,665	\$24,318	\$14,910	\$8,642	\$17,089	\$9,891	\$10,572	\$227,242
Write-offs	\$1,530	\$3,753	\$1,059	\$2,144	\$3,821	\$2,268	\$2,667	\$1,010	\$963	\$853	\$3,396	\$8,837	\$32,322
Refunds	\$0	\$203	\$161	\$0	\$48	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$412

2023 CHARGES & REVENUE

Title	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
Charges	\$60,854	\$38,758	\$89,424	\$27,630	\$73,112	\$65,798	\$46,413	\$50,411	\$31,093	\$73,850	\$32,665	\$43,990	\$633,998
Revenues	\$35,366	\$26,824	\$32,911	\$31,889	\$24,122	\$29,415	\$22,730	\$24,279	\$24,309	\$19,968	\$34,633	\$27,802	\$334,248
Adjustments	\$40,184	\$32,348	\$36,383	\$35,562	\$25,148	\$34,644	\$27,090	\$19,747	\$20,593	\$20,464	\$32,636	\$23,466	\$348,265
Write-offs	\$998	\$1,926	\$1,598	\$1,086	\$1,540	\$3,743	\$1,970	\$828	\$2,935	\$2,989	\$3,634	\$3,018	\$26,264
Refunds	\$397	\$45	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$76	\$0	\$171	\$667

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2024

Annual Report